



Projects

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Tracker Evolution

<https://app.box.com/s/10zxrumwq4d3h2es4jvjs3ewbg0690y1>

****get YouTube link****



Description and Benefit

MoDOT has been tracking and measuring how well we provide safety, service and stability to our customers and ourselves for 15 years. Measuring performance helps MoDOT make business related decisions based on the results. In efforts to allow MoDOT to have better interaction with its customers, Tracker was restructured to bring performance measuring into the twenty first century. By having Tracker online, MoDOT can share its progress with customers in a more effective way. The site is very user-friendly and can be viewed from any desktop or mobile device. Within the measures on the Tracker site, there are interactive charts that adjust the chart for ease of reading and ability to drill down and narrow the focus to specific data or details. The new Tracker site provides customers an easily accessible website where they can view MoDOT's performance. The Tracker Evolution not only saves the department time and money, but also helps increase overall customer satisfaction by being more transparent to customers.

For More Information Contact

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